

MassMAP Loss of (Widespread) Commercial Power Procedure

During our discussions with the Department of Public Health's Office of Preparedness and Emergency Management (OPEM) they recommended that health care facilities follow this approach for a widespread (Blizzard /Ice Storm/Hurricane) loss of commercial power.

1. Contact your Community Utility Liaison (usually the Emergency Management Director for your community) to request information regarding restoration timeframes and the possibility of moving your facility to the top of the restoration list. Click on the link below for the most recent list of Emergency Managers by town/city. **It is recommended that you contact your local Emergency Manager and obtain their contact information for after normal working hours.**
2. Update your status on the MassMAP Emergency Reporting system. Go to massmap.org and click on Report Status and complete the Operational section.
3. Your Regional Health and Medical Coalition (HMCC) has been designated by OPEM to follow up with you if you experience any operational issues or loss of commercial power.
4. Upon your return to commercial power please update your status through the Emergency Reporting by going to massmap.org and clicking on Report Status. Enter your contact information, and when prompted, "Update Previous Entry" and complete the Operational section by checking "Yes (on street power)". Click save and use the Wizard Step Box on the left to click Complete.

Based on our discussions with the OPEM, this process will be the most efficient way to gain access to the Commercial Power Priority Restoration List. Please share this procedure with your leadership team.