

January 17, 2022

Greater Rochester Mutual Aid Plan
11 Murray Hill Drive
Mt. Morris, NY 14510

Dear Greater Rochester Mutual Aid Member,

On December 3, 2021 we conducted an emergency reporting exercise through the Mutual Aid Plan web-based technology as well as hosted a NYS Evacuation of Facilities In Disaster System (eFINDS) training for your group. This exercise / training provided you and your staff a better understanding of how these applications are used for sharing of information when facilities need to relocate their residents.

First, the evacuation of a long-term care facility, whether full or partial provides unique challenges to your facility. Although building evacuations are rare, even the evacuation of a single unit is a complex event requiring significant coordination throughout the process. The success is dependent on the effectiveness of internal procedures, internal communications, external relationships, community emergency responders and cooperation / coordination with other healthcare facilities.

The focus of this particular exercise was to evaluate the process of reporting open bed status, operational issues, staffing shortages and available transportation for a mock facility that needed to evacuate. A listing of participating facilities is enclosed with this letter (see attachment).

Secondly, we hosted an eFINDS application training that was facilitated by a subject matter expert that provided a solid foundation for registering and updating resident location information during an incident or event, such as a storm, flood, non-natural incident, or an exercise / drill.

Course participants were provided with a hands-on demonstration of the eFINDS application which included: eFINDS Data Reporter and eFINDS Administrator role permissions; how to register a resident with a scanner and without; use of a spreadsheet to register multiple residents and how to update resident tracking information as an evacuating facility, as well as a receiving facility.

These training and exercises are not only useful to staff in demonstrating and practicing their working knowledge of the system but for leadership staff to exercise their roles and responsibilities with actionable data within both of these technologies.

As a reminder, to make full use of the mutual aid plan technology, facilities within the plan should enter the system regularly and complete the planning data found within the facility planning information tabs. This information not only includes the relevant phone numbers and contacts but the facilities resource inventory, generator information, and vendors. If you encounter any difficulties with entering this information or have any questions or concerns please do not hesitate to contact us.

We appreciate the time you invested with us for this project. Thank you for allowing Jensen Hughes the opportunity to work with you and your team. If you have any questions as a result of this program, please do not hesitate to contact our office.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Austin". The signature is stylized with a long horizontal stroke at the end.

Brad Austin
Fire & Emergency Management Consultant

Enc.: GRMAP emergency reporting facilities

Emergency Reporting System (ERS): Facility List

- **New York Long Term Care Mutual Aid Plan**
- **Start Date** = "12/03/21 8:00 AM"
- **End Date** = "12/03/21 5:00 PM"
- **FacilityTypes** = "All"
- **Group By City** = "False"
- **Region** = "Greater Rochester"
- **Showing Facilities:** Reporting
- **Time Zone:** Eastern

Total Responding Facilities:	35 of 35 Members (100%), 0 Non-Members	Primary Contact	Last Reported	Reported By	
Region: Greater Rochester	35 of 35 Members (100%), 0 Non-Members				
Ashton Place Main #: (585) 737-1237	Clifton Springs	Assisted Living	Kevin Christiano (315) 462-7057	12/3/2021 9:17 AM	Kevin Christiano p: (315) 462-3140 c: (585) 737-1237
Avon Nursing Home Main #: (585) 226-2225	Avon	Nursing Home	James Donofrio	12/3/2021 9:38 AM	Joel Brandow p: (585) 226-2225 c: (585) 694-7972
Cherry Ridge Main #: (585) 697-6700	Webster	Assisted Living	Susan Webb	12/3/2021 9:23 AM	Susan Webb p: (585) 697-6720 c: (585) 419-5761
Clinton Crest Manor Main #: (315) 536-8800	Penn Yan	Assisted Living	Deena Conley	12/3/2021 11:11 AM	Deena Conley p: (315) 536-8800 c: (315) 270-2563
DeMay Living Center Main #: (315) 332-2700	Newark	Nursing Home	Christine Stalker (315) 332-2705	12/3/2021 9:26 AM	George Glessner p: (315) 462-0360 c: (585) 319-1313
Edna Tina Wilson Living Center (formerly North Park Nursing Home) Main #: (585) 368-6100	Rochester	Nursing Home	Sarah Batement (585) 368-6105	12/3/2021 10:31 AM	Sandra Nasca p: (585) 368-6106 c: (585) 208-2379
Elderwood of Lakeside at Brockport Main #: (585) 395-6095	Brockport	Nursing Home	Kimberly Klinetob (585) 395-6052	12/3/2021 9:20 AM	Kimberly Klinetob p: (585) 395-6052 c: (585) 314-6517
Elderwood Village at Greece Main #: (585) 225-7210	Rochester	Assisted Living	Erica Rosa (585) 225-7210	12/3/2021 9:20 AM	Richard Richardson p: (585) 225-7210 c: (585) 730-2007
Elm Manor Nursing Home Main #: (585) 394-3883	Canandaigua	Nursing Home	James Marotta (585) 394-3883	12/3/2021 10:33 AM	James Marotta p: (585) 394-3883 c: (585) 295-3012

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Episcopal Church Home Main #: (585) 546-8400	Rochester	<i>Nursing Home</i>	Amanda Teugeman	12/3/2021 9:23 AM Greg Leibenguth p: (585) 546-8400 x 3531 c: (585) 746-8225
Geneva Living Center North & South Main #: (315) 787-4000	Geneva	<i>Nursing Home</i>	Bill Garrity (315) 787-4730	12/3/2021 11:32 AM Barbara Belliveau p: (315) 787-4720 c: (315) 521-4990
Glenmere at Cloverwood Main #: (585) 248-1200	Pittsford	<i>Assisted Living</i>	Kushana Dentley-Stone (585) 248-1210	12/3/2021 9:17 AM Jack Jesmer p: (585) 789-3361 c: (585) 313-0721
Hornell Gardens Main #: (607) 324-7740	Hornell	<i>Nursing Home</i>	Patricia Barber	12/3/2021 9:21 AM Patricia Barber p: (607) 324-7740 c: (607) 382-6455
Jewish Home of Rochester Main #: (585) 427-7760	Rochester	<i>Nursing Home</i>	Michele Schirano	12/3/2021 9:19 AM Robert Lewis p: (585) 469-7859 c: (585) 469-7859
Jonathan Child EHP and ALP Main #: (585) 200-7467	Rochester	<i>Assisted Living</i>	Colleen Bowman	12/3/2021 9:21 AM Colleen Bowman p: (585) 436-9462 c: (585) 200-7467
Kirkhaven Main #: (585) 461-1991	Rochester	<i>Nursing Home</i>	Anne Gallese (585) 461-1991	12/3/2021 9:18 AM Alexandra Lawler p: (585) 461-1991 c: (585) 820-6089
Leroy Village Green Health Care Facility Main #: (585) 768-2561	Leroy	<i>Nursing Home</i>	Samantha Vagg	12/3/2021 12:03 PM Samantha Vagg p: (585) 768-7603 c: (585) 993-5555
Livingston County Center for Nursing & Rehab Main #: (585) 243-7200	Mt. Morris	<i>Nursing Home</i>	Steve Woodruff (585) 243-7217	12/3/2021 9:24 AM Roger Townsend p: (585) 243-7200 c: (585) 880-5861

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M.M. Ewing Continuing Care Center Main #: (585) 396-6040	Canandaigua	<i>Nursing Home</i>		Amy Daly (585) 396-6044	12/3/2021 9:23 AM	Mathew Janczak p: (585) 396-6071 c: (585) 729-7610
Maplewood Nursing Home Main #: (585) 872-1800	Webster	<i>Nursing Home</i>		Greg Chambery	12/3/2021 9:25 AM	Gail Ross p: (585) 872-1800 x 4028 c: (585) 200-2533
Monroe Community Hospital Main #: (585) 760-6500	Rochester	<i>Nursing Home</i>		Alyssa Tallo	12/3/2021 11:30 AM	Gary Rose p: (585) 760-6508 c: (585) 301-8125
Morgan Estates Assisted Living Main #: (585) 243-6000	Geneseo	<i>Assisted Living</i>		Brandy Witt	12/3/2021 9:20 AM	Brandy Witt p: (585) 243-6000 c: (585) 770-4134
Parkwood Heights, LLC Main #: (315) 986-9100	Macedon	<i>Assisted Living</i>		Jadon Weinel	12/3/2021 11:03 AM	Jadon Weinel p: (315) 986-9100 c: (585) 746-0439
Penn Yan Manor Nursing Home Main #: (315) 536-2311	Penn Yan	<i>Nursing Home</i>		Jim DeLuca (315) 536-2311	12/3/2021 10:52 AM	Jim DeLuca p: (315) 536-2311 c: (518) 339-2478
Rochester Center (formerly Creekview Nursing & Rehab) Main #: (585) 247-7880	Rochester	<i>Nursing Home</i>		Michael Gestetner (585) 247-7880 x 103	12/3/2021 10:01 AM	Michael Gestetner p: (585) 247-7880 x 103 c: (585) 713-2884
Rochester Presbyterian Home Main #: (585) 235-9100	Rochester	<i>Assisted Living</i>		Rebecca Pontera (585) 235-9100	12/3/2021 10:02 AM	Rebecca Pontera p: (585) 235-9100 c: (585) 290-5382
Sisters of St. Joseph of Rochester Main #: (585) 641-8100	Rochester	<i>Nursing Home</i>		Tiffany Taylor	12/3/2021 12:15 PM	Tiffany Taylor p: (585) 641-8240 c: (585) 737-7436

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St. Ann's Community Main #: (585) 697-6000	Rochester	<i>Nursing Home</i>	Susan Murty	12/3/2021 9:23 AM	Susan Murty p: (585) 301-3218 c: (585) 301-3218
St. John's Home Main #: (585) 760-1300	Rochester	<i>Nursing Home</i>	Nate Sweeney (585) 760-7319	12/3/2021 9:20 AM	Nate Sweeney p: (585) 760-7319 c: (585) 766-3572
St. John's Penfield Green House Homes Main #: (585) 292-5251	Fairport	<i>Nursing Home</i>	Nathaniel Sweeney (585) 760-7319	12/3/2021 9:23 AM	Nate Sweeney p: (585) 760-7319 c: (585) 766-3572
The Villages at Mill Landing Main #: (585) 720-3033	Rochester	<i>Assisted Living</i>	Christine Hill (585) 720-3003	12/3/2021 9:19 AM	Christine Hill p: (585) 720-3003 c: (585) 739-3386
Unity Living Center Main #: (585) 368-3411	Rochester	<i>Nursing Home</i>	Marizela Mehanovic (585) 368-3129	12/3/2021 10:30 AM	Marizela Mehanovic p: (585) 368-3129 c: (585) 857-7484
Wayne County Nursing Home Main #: (315) 946-5673	Lyons	<i>Nursing Home</i>	Jeffrey Stalker	12/3/2021 9:18 AM	Collyn Algier p: (315) 946-5673 c: (315) 332-0995
Westwood Commons Main #: (585) 293-2060	N. Chili	<i>Assisted Living</i>	Julie Merton-Kornow (585) 293-2060	12/3/2021 11:37 AM	Julie Kornow p: (585) 455-2403 c: (585) 455-2403
Woodcrest Commons Main #: (585) 334-1800	Henrietta	<i>Assisted Living</i>	Dawn Clark (585) 396-3390	12/3/2021 11:41 AM	dawn clark p: (585) 219-3015 c: (585) 219-3015