

January 17, 2022

Western New York Mutual Aid Group
355 S Main St,
Albion, NY 14411

Dear Western NY Mutual Aid Member,

On December 2, 2021 we conducted an emergency reporting exercise through the Mutual Aid Plan web-based technology as well as hosted a NYS Evacuation of Facilities In Disaster System (eFINDS) training for your group. This exercise / training provided you and your staff a better understanding of how these applications are used for sharing of information when facilities need to relocate their residents.

First, the evacuation of a long-term care facility, whether full or partial provides unique challenges to your facility. Although building evacuations are rare, even the evacuation of a single unit is a complex event requiring significant coordination throughout the process. The success is dependent on the effectiveness of internal procedures, internal communications, external relationships, community emergency responders and cooperation / coordination with other healthcare facilities.

The focus of this particular exercise was to evaluate the process of reporting open bed status, operational issues, staffing shortages and available transportation for a mock facility that needed to evacuate. A listing of participating facilities is enclosed with this letter (see attachment).

Secondly, we hosted an eFINDS application training that was facilitated by a subject matter expert that provided a solid foundation for registering and updating resident location information during an incident or event, such as a storm, flood, non-natural incident, or an exercise / drill.

Course participants were provided with a hands-on demonstration of the eFINDS application which included: eFINDS Data Reporter and eFINDS Administrator role permissions; how to register a resident with a scanner and without; use of a spreadsheet to register multiple residents and how to update resident tracking information as an evacuating facility, as well as a receiving facility.

These training and exercises are not only useful to staff in demonstrating and practicing their working knowledge of the system but for leadership staff to exercise their roles and responsibilities with actionable data within both of these technologies.

As a reminder, to make full use of the mutual aid plan technology, facilities within the plan should enter the system regularly and complete the planning data found within the facility planning information tabs. This information not only includes the relevant phone numbers and contacts but the facilities resource inventory, generator information, and vendors. If you encounter any difficulties with entering this information or have any questions or concerns please do not hesitate to contact us.

We appreciate the time you invested with us for this project. Thank you for allowing Jensen Hughes the opportunity to work with you and your team. If you have any questions as a result of this program, please do not hesitate to contact our office.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Austin". The signature is stylized with a long horizontal stroke at the end.

Brad Austin
Fire & Emergency Management Consultant

Enc.: WNYMAP emergency reporting facilities

Emergency Reporting System (ERS): Facility List

- **New York Long Term Care Mutual Aid Plan**
- **Start Date** = "12/02/21 8:00 AM"
- **End Date** = "12/02/21 5:00 PM"
- **FacilityTypes** = "All"
- **Group By City** = "False"
- **Region** = "Western NY"
- **Showing Facilities:** Reporting
- **Time Zone:** Eastern

Total Responding Facilities:	54 of 54 Members (100%), 0 Non-Members	Primary Contact	Last Reported	Reported By
Region: Western NY	54 of 54 Members (100%), 0 Non-Members			
Absolut Care of Gasport Main #: (716) 772-2631	Gasport	<i>Nursing Home</i>	Kevin Kennedy	12/2/2021 9:22 AM Paul Oliver p: (716) 772-2631 c: (585) 732-3973
Absolut Care of Westfield Main #: (716) 326-4646	Westfield	<i>Nursing Home</i>	Herman Harrington (716) 326-4646	12/2/2021 9:17 AM Cheryl Farr p: (716) 326-4646 c: (716) 338-7622
Ascension Living Our Lady Of Peace Main #: (716) 298-2900	Lewiston	<i>Nursing Home</i>	Susan Keegan	12/2/2021 9:44 AM p: c:
Autumn View Health Care Facility Main #: (716) 648-2450	Hamburg	<i>Nursing Home</i>	Michelle Kraus	12/2/2021 2:36 PM Michelle Kraus p: (716) 648-2450 c: (716) 255-2645
Brompton Heights Main #: (716) 634-5734	Williamsville	<i>Assisted Living</i>	Brian Reader (716) 634-5734	12/2/2021 9:20 AM Brian Reader p: (716) 544-4655 c: (716) 544-4655
Brookdale Williamsville Main #: (716) 632-7123	Williamsville	<i>Assisted Living</i>	Erika LaPenna	12/2/2021 10:40 AM Erika LaPenna p: (716) 632-7123 c: (716) 327-1538
Buffalo Center for Rehab & Nursing Main #: (716) 883-6782	Buffalo	<i>Nursing Home</i>	Emelyne Cherenfant (716) 883-6782	12/2/2021 9:22 AM Kevin Walters p: (716) 883-6782 x 3113 c: (716) 984-7700
Buffalo Community Healthcare Center Main #: (716) 885-3838	Buffalo	<i>Nursing Home</i>	Christine Schaller	12/2/2021 11:07 AM Christine Schaller p: (585) 752-6932 c: (585) 752-6932
Canterbury Woods Gates Circle Main #: (716) 929-5600	Buffalo	<i>Assisted Living</i>	Paul Campise	12/2/2021 9:17 AM Paul Campise p: (716) 929-5602 c: (716) 818-5055

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Canterbury Woods SNF Main #: (716) 929-5800	Williamsville	<i>Nursing Home</i>		Isadore DeMarco (716) 929-5150	12/2/2021 9:33 AM	Isadore DeMarco p: (716) 929-5150 c: (716) 929-1740
Comprehensive Rehabilitation and Nursing Center of Williamsville Main #: (716) 633-5400	Williamsville	<i>Nursing Home</i>		Jason Teitelbaum	12/2/2021 9:51 AM	Jason Teitelbaum p: (716) 633-5400 c: (508) 241-4454
Cuba Memorial Hospital Main #: (585) 968-2000	Cuba	<i>Nursing Home</i>		James Fuller (585) 968-2000 x 46773	12/2/2021 9:17 AM	Danielle Moran p: (585) 968-6874 c: (716) 378-0757
DeGraff Skilled Nursing Facility Main #: (716) 690-2080	N. Tonawanda	<i>Nursing Home</i>		Kathryn Witherell (716) 887-6628	12/2/2021 9:18 AM	Timothy Kornacki p: (716) 803-7270 c: (716) 803-7270
Dosberg Manor Adult Home Main #: (716) 639-3311	Getzville	<i>Assisted Living</i>		Dana Notaro	12/2/2021 10:36 AM	Dana Notaro p: (716) 639-3311 c: (716) 550-1961
Dunkirk Rehabilitation and Nursing Center Main #: (716) 366-6710	Dunkirk	<i>Nursing Home</i>		Thomas Hopkins	12/2/2021 9:48 AM	Thomas Hopkins p: (716) 992-3987 c: (716) 289-3737
Eden Rehabilitation and Nursing Center Main #: (716) 992-3987	Eden	<i>Nursing Home</i>		Thomas Hopkins	12/2/2021 9:46 AM	Thomas Hopkins p: (716) 992-3987 c: (716) 992-3987
Elderwood Assisted Living at Tonawanda Main #: (716) 871-1814	Tonawanda	<i>Assisted Living</i>		Ann Marie Kuczkowski	12/2/2021 10:20 AM	ann kuczkowski p: (716) 871-1814 c: (716) 465-9367
Elderwood Assisted Living at West Seneca Main #: (716) 677-4242	West Seneca	<i>Assisted Living</i>		Cheryl Bierma (716) 677-4242	12/2/2021 9:18 AM	Brenda Fox p: (716) 677-4242 c: (716) 888-0150

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Elderwood at Hamburg Main #: (716) 648-2820	Hamburg	<i>Nursing Home</i> Patricia Dole (716) 648-2820	12/2/2021 9:24 AM	Patricia Dole p: (716) 984-7623 c: (716) 984-7623
Father Baker Manor Main #: (716) 667-0001	Orchard Park	<i>Nursing Home</i> Mark Wheeler	12/2/2021 9:17 AM	Mark Wheeler p: (716) 225-9307 c: (716) 225-9307
Field of Dreams Senior Living Main #: (716) 543-4200	Allegany	<i>Assisted Living</i> Lindsay VandeVelde	12/2/2021 9:23 AM	Kelly Grimes p: (716) 543-4200 c: (814) 598-2674
Fox Run at Orchard Park Main #: (716) 662-5001	Orchard Park	<i>Nursing Home, Assisted Living</i> Allysa Olsen (716) 508-2165	12/2/2021 9:20 AM	Amanda Quirk p: (716) 508-2133 c: (716) 603-4902
Garden House Residence, Weinberg Campus Main #: (716) 639-3311	Getzville	<i>Assisted Living</i> Dana Notaro	12/2/2021 10:34 AM	Dana Notaro p: (716) 639-3311 c: (716) 550-1961
Gowanda Rehabilitation and Nursing Center Main #: (716) 532-5700	Gowanda	<i>Nursing Home</i> Melanie Pietrowski (716) 532-5700	12/2/2021 9:26 AM	Jenna Cracknell p: (716) 532-5700 c: (716) 909-7661
Heritage Manor of Lockport Main #: (716) 433-7626	Lockport	<i>Assisted Living</i> Shannon Radlich (716) 433-7626	12/2/2021 10:37 AM	Shannon Radlich p: (716) 433-7626 c: (716) 536-2659
Heritage Park Rehab & Skilled Nursing Main #: (716) 488-1921	Jamestown	<i>Nursing Home</i> Jessica Burkhouse (716) 338-0168	12/2/2021 9:47 AM	Jessica Burkhouse p: (716) 338-0168 c: (716) 490-0176
HighPointe on Michigan Main #: (716) 748-3101	Buffalo	<i>Nursing Home</i> Jonathan Hart (716) 748-3194	12/2/2021 9:22 AM	Dave McKnight p: (716) 954-3042 c: (716) 954-3042

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Hospice Buffalo Inpatient Unit Main #: (716) 989-2077	Cheektowaga	<i>Nursing Home</i>	Cary Sisti	12/2/2021 9:30 AM	Cary Sisti p: (716) 803-0598 c: (716) 803-0598
Houghton Rehabilitation and Nursing Center Main #: (585) 567-2207	Houghton	<i>Nursing Home</i>	Patricia Barber (585) 567-2207	12/2/2021 9:25 AM	Jennifer May p: (716) 945-1800 c: (716) 796-8975
Hultquist Place Main #: (716) 720-9610	Jamestown	<i>Assisted Living</i>	Kathleen Lynch	12/2/2021 9:17 AM	David Brown p: (716) 665-8120 c: (716) 450-0470
Humboldt House Rehab. and Nursing Ctr. Main #: (716) 886-4377	Buffalo	<i>Nursing Home</i>	Trevor Wiktor (716) 886-4377 x 323	12/2/2021 9:18 AM	Trevor Wiktor p: (716) 886-4377 c: (716) 912-8791
Jennie B Richmond Chaffee Nursing Home Main #: (716) 592-2871	Springville	<i>Nursing Home</i>	Carole Francis (716) 592-2871 x 1201	12/2/2021 9:17 AM	Carole Francis p: (716) 592-2871 x 1201 c: (716) 341-1355
Juniper Glen Alzheimer's Special Care Center Main #: (716) 568-2099	Amherst	<i>Assisted Living</i>	Mimi Piciullo	12/2/2021 9:21 AM	Mimi Piciullo p: (716) 568-2099 c: (716) 432-0247
Lutheran Retirement Home Main #: (716) 665-4905	Jamestown	<i>Nursing Home</i>	Pam Nordin (716) 665-8114	12/2/2021 9:16 AM	David Brown p: (716) 665-8120 c: (716) 450-0470
McAuley Residence Main #: (716) 447-6600	Kenmore	<i>Nursing Home</i>	John Durno (716) 447-6600	12/2/2021 9:31 AM	John Durno p: (716) 447-6600 c: (716) 479-3699
Memory Garden Main #: (716) 488-9434	Jamestown	<i>Assisted Living</i>	Lindsay VandeVelde (716) 488-9434	12/2/2021 9:19 AM	Lindsay VandeVelde p: (716) 488-9434 c: (716) 397-4614

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Mount View Assisted Living, Inc. Main #: (716) 433-0790	Lockport	<i>Assisted Living</i>	Stacy Kiblin (716) 433-0790	12/2/2021 11:29 AM Stacy Kiblin p: 17164330790409 c: (716) 982-3327
Newfane Rehab. & Health Care Ctr. Main #: (716) 778-7111	Newfane	<i>Nursing Home</i>	Jim Haas II (716) 778-7111 x 340	12/2/2021 10:01 AM Jim Haas II p: (716) 638-4513 c: (716) 213-7066
Niagara Rehabilitation and Nursing Center Main #: (716) 282-1207	Niagara Falls	<i>Nursing Home</i>	Peter Fadley (716) 344-7630	12/2/2021 9:57 AM Peter Fadley p: (716) 344-7630 c: (716) 344-7630
Northgate Healthcare Facility Main #: (716) 694-7700	N. Tonawanda	<i>Nursing Home</i>	Richard Brumfield	12/2/2021 9:15 AM Sam Tripi p: (716) 694-7700 c: (716) 603-7509
NYS Veterans Home at Batavia Main #: (585) 345-2083	Batavia	<i>Nursing Home</i>	Nicole Gallagher (585) 345-2091	12/2/2021 9:23 AM Lynn Sanders p: (585) 345-2060 c: (585) 797-8339
Orchard Heights, Inc. Main #: (716) 662-0651	Orchard Park	<i>Assisted Living</i>	Colleen Roy	12/2/2021 9:15 AM Donny Snell p: (716) 329-4506 c: (716) 329-4506
Park Creek Senior Living Community Main #: (716) 632-3000	Williamsville	<i>Assisted Living</i>	Geri Robinson	12/2/2021 10:03 AM Geri Robinson p: (716) 632-3000 c: (716) 984-6425
Salamanca Rehabilitation & Nursing Center Main #: (716) 945-1800	Salamanca	<i>Nursing Home</i>	Alicia Sipko (716) 945-1800	12/2/2021 10:18 AM Alicia Sipko p: (716) 945-1800 c: (814) 331-2039
Schoellkopf Health Center Main #: (716) 278-4586	Niagara Falls	<i>Nursing Home</i>	Christopher Bagneschi (716) 278-4384	12/2/2021 9:17 AM Christopher Bagneschi p: (716) 278-4384 c: (716) 622-8649

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Schofield Residence Main #: (716) 874-1566	Kenmore	<i>Nursing Home</i>	Olivia Rozycki	12/2/2021 9:19 AM Olivia Rozycki p: (716) 874-1566 x 6303 c: (716) 531-8764
Southern Tier Meadows Main #: (716) 679-4883	Fredonia	<i>Assisted Living</i>	Charmaine Patterson	12/2/2021 9:56 AM Cheryl Preiest p: (716) 679-4883 c: (716) 374-1670
St. Catherine Laboure Health Care Center Main #: (716) 862-1450	Buffalo	<i>Nursing Home</i>	Jeffrey Toczek	12/2/2021 9:52 AM Mary Jo Saskowski p: (716) 862-1077 c: (716) 548-0497
St. Francis Park Main #: (716) 649-1205	Hamburg	<i>Assisted Living</i>	Mark Wheeler	12/2/2021 9:18 AM Joanna Mach p: (716) 923-0635 c: (716) 261-8693
Tanglewood Manor Main #: (716) 483-2876	Jamestown	<i>Assisted Living</i>	Brad Lawson (716) 483-2876 x 2284	12/2/2021 9:18 AM Brad Lawson p: (716) 483-2876 x 2284 c: (716) 450-0641
The Magnolia (Frewsburg Rest Home, Inc.) Main #: (716) 569-3095	Frewsburg	<i>Assisted Living</i>	Casey Lyon (716) 569-3095	12/2/2021 9:15 AM Casey Lyon p: (716) 569-3095 c: (716) 640-7416
The Pines Healthcare & Rehab Center – Machias Main #: (716) 353-8516	Machias	<i>Nursing Home</i>	Tammy Schmidt	12/2/2021 10:13 AM Tammy Schmidt p: (716) 353-8516 c: 716307 x 6897
Wellsville Manor Care Center Main #: (585) 593-4400	Wellsville	<i>Nursing Home</i>	Hunter Kane	12/2/2021 1:15 PM Hunter Kane p: (585) 593-4400 c: (585) 610-3588
Wyoming County Community Hospital / Nursing Facility Main #: (585) 786-2233	Warsaw	<i>Nursing Home</i>	Dawn James	12/2/2021 9:20 AM Denise Prusak p: (585) 786-2233 c: (585) 409-0062