

Quick Reference Guide Updating Facility Contacts



Contact information (office, cell, home, and email) should be completed on the Mutual Aid Plan website for 3 to 7 members of your team (at minimum: Administrator / Executive Director, Director of Nursing / Resident Care Director, and Maintenance Director / Plant Operations). This contact information should be reviewed and updated as needed at a minimum of every **three** months.

- Go to www.mutualaidplan.org, choose your state and log into your facility / community.
- Click on the "Contacts" Tab.
- To Delete a Contact: Hover your cursor over the contact's name and select "Delete Contact" from the pop-up menu.



- To change or update an existing contact's information, click on "View/Edit".
- Click on "Plan Administrator" and include information to be added or deleted. This information will be sent to the Plan Administrator for updating. Another option Is to delete the existing contact and add them back in as a new contact with the updated information.





Quick Reference Guide



Updating Facility Contacts

INSTRUCTIONS: Prove fill in all primary leadership and management staff that should be communicated with during an emergency. This should be between 3 and individuals at a facility. Example if you had a substantial fire in your facility, who is getting called. Those are the people we want here. More >> Contact List Image: Add a New Contact Image: Print Contact List Most Recent Update: 02 Jun 2014 of the start of	cility Info B-16 4:54 PM 6-2-14 4:30 P	Hosp. Beds M No Updates	Evac. Sites No Updates	Stop Over Points No Updates	Equipment No Updates	Supplies No Updates	Transportation No Updates	Vehicles No Updates	Vendors No Updates	
Contact List Add a New Contact Print Contact List Most Recent Update: 02 Jun 2014 # First Name Last Name Title Level Licensure / Exec. Dir. Last Updated		Prose fill in a	II primary le	adership and ma	nagement st	aff that sho	uld be commu	nicated with	n during an	emergency. This should be between 3 and 7
Contact List Image: Add a New Contact Image: Print Contact List Most Recent Update: 02 Jun 2014 # First Name Title Level Licensure / Exec. Dir. Last Updated	individuals at a facility	Exar - If y	ou had a sul	ostantial fire in yo	our facility, wh	no is getting	g called. Those	are the pe	ople we wa	nthere. More >>
# First Name Title Level Licensure / Exec. Dir. Last Updated				-						
	Contact List	🕂 Add a Nev	v Contact	🖶 Print Conta	ct List					Most Recent Update: 02 Jun 2014 4:30:51 F

- Title, Email, Cell, Direct Line (Work) and any other desired phone numbers. Click on "Save and Close", when complete.
- Be sure to have one contact listed as primary and one as secondary.

	Level	Licensure / Exec. Dir. L	ast Updated
View / Edit (Contact Detail		ref# ×
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Direct Line	:		
Fax	:		
Home Phone	:		
Numeric Pager	:	Numeric Pager Carrier	
Text Pager	:	Text Pager Carrier	
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		Save	Save and Close

▶ To print Contact List, click on "Print Contact List" and insert into your Disaster Plan.

Facility Info 11-8-18 4:54 PM	Contacts 6-2-14 4:30 PM	Hosp. Beds No Updates	Evac. Sites No Updates	Stop Over Points No Updates	Equipment No Updates	Supplies No Updates	Transportation No Updates	Vehicles No Updates	Vendors No Updates	
individuals	RUCTIONS:	Please fill in a Example – if y	all primary lea ou had a sul	adership and r bstantial fire	nagement st ur facility, wh	aff that sho no is getting	uld be commu g called. Those	nicated with are the pe	n during an em ople we want h	ergency. This should be between 3 and 7 nere. More >>
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# First N	lame	Last Name		Title)	Level	Licensure / Exec. Dir. Last Updated